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Appl. No. 10/680,345
Response dated Oct. 24, 2008

Reply to Office Action of July 31, 2008

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Daniel AMYOT et al
Serial No.: 10/680,345
Filed: October 8, 2003
For: INTERACTIVE CONFLICT RESOLUTION
FOR PERSONALIZED POLICY-BASED SERVICES
Art Unit: 2196
Examiner: Brian P. Whipple

Amendment and Response

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Applicant hereby timely responds to the Final Office Action dated July 31, 2008 and requests the Examiner to consider the following Amendments and Remarks:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 6 of this paper.